

# Get your taxes done for free.

## All appointment slots have now been filled if you'd like to check for cancellations or to edit your appointment,

- use this website  
<https://tinyurl.com/New-Berlin-Tax-Aide-appt>
- scan this QR code 
- contact AARP at 1-888-227-7669

Pre-appointment packets are available at the following link:  
<https://tinyurl.com/4vwwszj>  
or at the Library's front desk.

Please bring these completed documents to your appointment



**Working for You**

We'll help you get every tax credit and deduction you've earned.



**Welcoming and Free**

The program is open to taxpayers of all ages. AARP membership is not required.



**IRS Certified**

Our volunteers are trained and IRS certified every year.

To find a site near you, or to get information about virtual services, visit [aarpfoundation.org/taxaide](http://aarpfoundation.org/taxaide) or call us toll-free at 1-888-227-7669.

The Internal Revenue Service (IRS) sponsors the Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) Programs. The mission of these programs is to provide free basic tax return preparation for low-to-moderate income and elderly taxpayers. This also includes taxpayers with disabilities, limited English proficiency and the Military. Volunteers participating in these programs must sign a Form 13615, Volunteer Standards of Conduct Agreement - VITA/TCE Programs. These agreements require them to provide high quality service and uphold the highest ethical standards.

In accordance with federal law and the Department of the Treasury - Internal Revenue Service policy, discrimination against taxpayers on the basis of race, color, national origin (including limited English proficiency), disability, sex (in education programs or activities), age or reprisal is prohibited in programs and activities receiving federal financial assistance. Taxpayers with a disability may request a reasonable accommodation and taxpayers with limited English proficiency may request language assistance to access services. To report unethical behavior to IRS, e-mail us at [tax.omb@irs.gov](mailto:tax.omb@irs.gov).

If a taxpayer believes he or she has been discriminated against, a written complaint should be sent to: Operations Director, Civil Rights Division, Internal Revenue Service, Room 2413, 1111 Constitution Avenue, NW, Washington, DC 20224. For all other inquiries concerning taxpayer civil rights, contact us at the mailing address or email us at [ed@civilrights.division@irs.gov](mailto:ed@civilrights.division@irs.gov). Do not send tax returns or other tax-related information to the Civil Rights Division office or email address.

While the IRS is responsible for providing oversight requirements to Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) programs, these sites are operated by IRS-sponsored partners who manage IRS-required site operations and volunteer ethical standards. In addition, the locations of these sites may not be in or on federal property.